

PSC Client Upgrade

Frequently asked Questions and Answers


1. Why does my PSC Client look different?

PSC Client was upgraded and there is a visual change but the functionality has not changed.

2. Will my log in change for PSC Client?

No you still log into PSC Client with your exact same credentials. Users will still have the PSC Client short cut on our desktop.

3. Where is the Timecard button now?

The Timecard icon  is now along the left hand menu.

4. Are timecards changing or submitted differently?

No. The process to complete your timecard and submit to your manager has not changed.

5. Can I use PSC Client from my any computer or phone?

Yes. PSC Client is available on all internet-connected devices.

6. What has changed?

You can now reset your own PSC Client. Refer to the [PSC Client Password Reset Email Instructions](#).

Timecard – [Switch Person](#) – This is the new search function for PSC Client timecards. The following responsibilities have access to this function:

- Managers
- Approving Delegates
- Time Entry Delegates
- Timecard Administrators

7. Who do I contact if I have to report an issue with my PSC Client after the upgrade?

Contact the HR Service Centre at HRSC@gov.sk.ca.