

Short-term Vehicle Rental Information Online Booking Through Enterprise Guide

Central Vehicle Agency

Last revised: November 2018 Last reviewed: July 2023 Next review: July 2024

This is a step-by-step guide to booking short-term vehicle rentals with Enterprise Rent-A-Car.

Step-by-Step Rental Guide Online bookings through Enterprise

What should you know before you start the request?

Having the following information at hand will make your booking process easier.

- Renter's first and last name
- Renter's work phone number
- Renter's email address (enter the address of who should get the confirmation)
- Enterprise Rent-a-Car location of where the vehicle will be picked up/dropped off
- Dates and times that rental is required
- Type of vehicle
 - During the winter months (October 1st April 30th) vehicles with winter tires will be available online for reservations with a minimum of 24 hours' notice.
 - An intermediate car with winter tires will be available online for booking. If another class size is required with winter tires you can reach out to the local branch to make those requests.
- Your organization's cost center (each ministry branch has a unique cost center for billing)
- If you require delivery of the rental to your office, you will be required to call the location where the reservation is booked to arrange the delivery. You will need to provide the Enterprise location with all of the delivery information such as the address and the location where the keys can be left (*With 24 hours notice*).
- Always try to book rental reservations with advance notice, when possible.
- Payment options: Payment is required within 30 days of receipt of the statement/invoice. Electronic Fund Transfer (EFT) is the preferred method of payment but invoices can also be paid by p-card. Any invoice discrepancies can be emailed to <u>C699ARADMIN@erac.com</u>. You will receive a response within 24 hours.

Booking the Car

Step 1: Open the booking site

Use the custom booking link provided by your Vehicle Coordinator. You may want to add the link to your favorites or bookmark the website. Each client group is assigned their own booking site based on cost centers.

Step 2: Make a booking with Enterprise

Click on **Select** in the Enterprise section (as seen and circled on the right).

enterprise	
The Enterprise [®] Business Rental Program. A Better Way To Government of Saskatchewan	Go.
Mileage Calculator	Select
Trip Optimizer	Select
-enterprise	
Enterprise Rent-A-Car	Select >

Make a car rental reservation

This is where you will input the rental location, pick-up, drop-off dates and times. Then click **Continue**.

EGIATE 🖉 Account Number Added			Help	🌐 CAN (en)	SIGN IN / JOIN
 START A RESER	RVATION	OR VIEW/MODIFY/CANCEL			
PICK-UP LOCATION (Postal Code, City	r or Airport)				
Return to a different location		✓ Use my current location			
PICK-UP	RETURN	RENTER AGE			
16 °Ct 2018 ~ 12 PM ~	$\rightarrow 17_{2018}^{oct} \sim 12_{PM}^{:00} \sim$	25+ 🗸			
CORPORATE ACCOUNT NUMBER OR	R PROMOTION CODE (Optional)				
ADEN BOWMAN COLLEGIA	ITE X	CONTINUE			

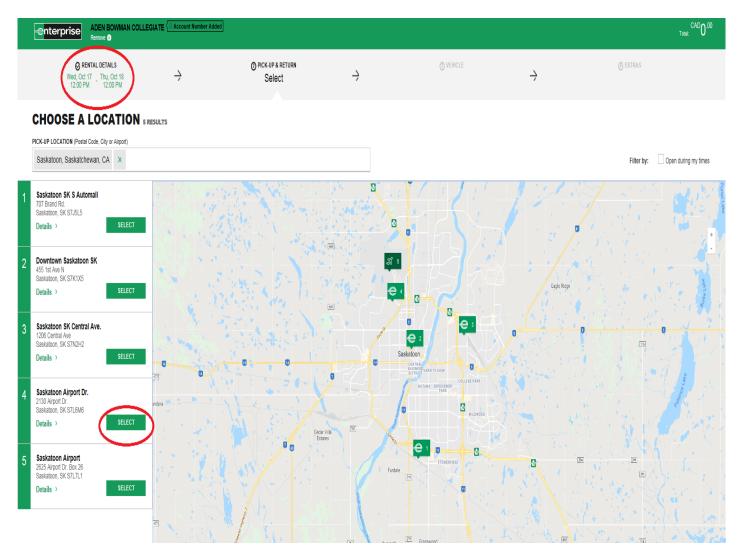
Enter the Enterprise rental location where you would like to make a booking*

Vehicles can be booked from the Saskatoon, Prince Albert, North Battleford, Regina, Moose Jaw and Swift Current branches.

Please note that North Battleford rentals must be booked at least 24 hours in advance.

To proceed with your vehicle rental:

- Find the location you desire
- Press Select for the location and available vehicles



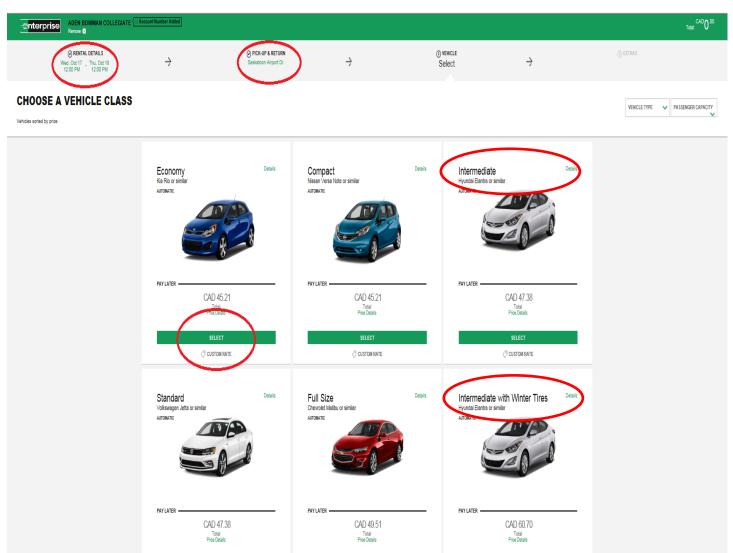
*If you would like to edit a previous screen, on the top of the current screen is the Rental Details, for the section you would like to edit, click on the **Dates** (circled in red). The Rental Details remain on the current screen as you progress so you can make changes as you proceed (if required).

*If you plan to book from an airport location, be sure to note the difference between the airport branch office and the airport kiosk. Airport kiosk bookings should only be made if the renter is flying into the airport.

Pick a vehicle

Vehicle selection should be based on:

- Number of passengers in vehicle and best price for what is required for you to conduct business
- Prices are based on vehicle size and number of days required
- Make your selection by clicking Select on the vehicle you would like to reserve



- During the winter months (October 1st April 30th) vehicles with winter tires will be available for rental with a minimum of 24 hours' notice.
 - An intermediate car with winter tires will be available online for booking (as seen above). If different class size is required with winter tires you can reach out to the local branch to make those special requests.

Step 3: Enter the renter/driver information

Review & Reserve - All sections are mandatory Contact Details:

- Contact Details First and Last Name
- **Home Phone Number** (*use work phone number)
- Renter's email

Additional Details:

• Cost center (each ministry branch has a unique cost center for billing)

Save Time at the counter

• ***This information is not required to complete the booking***

REVIEW & RESERVE

Contact Details Prior Number* Prior Number* Contact Details Contact Details Contact The Counter SELECT Contact The Counter Set Details Set Details Contact Number Contact Number Set Details Set Details Set Details Set Details Contact Number Set Details Set Details Set Details Set Details Set Details Set Details </th <th>vired to complete your reservation</th> <th></th> <th></th> <th></th>	vired to complete your reservation			
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RESERVE NOW

Step 4: Verify the information and book your rental

Cost estimate and type of vehicle are shown. If you are in agreement and feel that the details listed and price and type of vehicle are acceptable, select **Reserve Now**.

Price	
	R B
VEHICLE	
Economy Kla Rio Or Similar - Automatic	CAD 40.73
Unlimited Kilometres	Included
EXTRAS	
EA IKAS Damage Waiver	Included
TAXES & FEES	Learn More
Vif Rec	Included
Goods And Svos Tax (5.0%) Pst (8.0%)	CAD 2.04 CAD 2.44
CUSTOM RATE	
ESTIMATED TOTAL	CAD45 ²¹

Rental Details	Change
ECONOMY	
SASKATOON AIRPORT DR.	
Wed, Oct 17, 2018 @ 12:00 PM Thu, Oct 18, 2018 @ 12:00 PM	
ADEN BOWMAN COLLEGIATE (Account Number Added)	

Rental Terms

Please see your negotiated contract agreement for rental policies.

Details are listed on the right side and can still be edited at this point by selecting "change" in the Rental Details area.

- Location Details
- Dates and Times
- Vehicle Class
- Renter's Information

Step 5: Confirmation

You will be directed to a screen indicating that your reservation is complete.

You will also receive a confirmation email.

arprise Aden Bowman Collegiate (24	Account Number Added						нар 🌐
Confirmation Number: 1	CONFIRMED 845346819						
	PICK-UP Backation Aliport Dr.		Dala Time Gol 18, 2018 12:00 P	PM →			
ort Dr.	Date Dot 19, 2015	Time 12:00 PM		0			
A confirmation email has been sent to the email ac						RENTAL CHECKLIST	
	servation is confirmed. We look forv	vard to seeing you Octob	er 18, 2018.			A valid driver's licence for each driver	
Rental Details					Notity Reservation OR Cancel Reservation		name. See your pick-up location's policies for details.
RENTER DETAIL 8						 For more information, please refer to the polic 	y section below or within your e-mail confirmation
Driver Name:							
E-mail Address:							
Phone Number:							
Age:					25+		
ACCOUNT NUMBER							
ADEN BOWMAN COLLEGIATE						Save Time At the Counter	
ADDITIONAL DETAIL 8						Provide additional information now and save time when you o	nhe.
Cost Center					ADEN BOWMAN COLLEGIATE		
VEHICLE CLASS						ACCOUNT NUMBER ADEN BOWMAN COLLEGIATE (Account Number Added)	
Economy Ka Ro or similar - Automatic For 1.5 - dayty(CAX 41.73 r day					CAD 40.73	Rental Terms	
VEHICLE KILOMETRE8						Nontal romo	
Unlimited Kilometres					included		Please see your negotiated contract agreement for rental po
EXTRA8						PICK-UP	RETURN
Damage Walver For 1.0 - exploCAD 0.00 Feey					Included	10/18/2018	1
TAXE8 & FEE8					LEARN MORE ABOUT TAXES AND FEES	Need a ride? We'll plok you up, ^m Call us to learn more. Carb	
VLF REC					Included	V. C. C. C. C. E. C. C.	
GOODS AND SVCS TAX (5.0%)					CAD 2.04		Sat
PST (6.0%)					CAD 2.44	3.5 St - 1. 34 40	
ESTIMATED TOTAL						and the second	The Block
		CUSTOM RATE				1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	
Estimated Total due at the counter					CAD 45.21		
					CAD 40.21	Geogle	Saskatton Ing as attra Guige Term at Las As

Saskatoon Airport Dr.

Email Confirmation of Vehicle Rental

The Renter email that was provided will receive an email from Enterprise Rent-A-Car.

Canceling or modifying your reservation

Option 1: The preferred method to modify or cancel a reservation is to contact the branch where you are scheduled to pick up the vehicle by phone and speak to a booking agent.

Option 2: Go to your email reservation and select the link at the bottom of the email – see below

Step 1: Open the e-mail reservation

Click on VIEW/MODIFY/CANCEL (as seen and circled below) in the Enterprise section

enterprise			Visit enterprise.
YOUR RESERVATION IS	CONFIRMED		
Thank you for your reservation.			
Your reservation number is 1845346819. Pick-Up Details			
Location Date & Time	Saskatoon Airport Dr. Thursday, volber 18, 2018 @ 12:00 PM 2130 Airport Dr.		
Address	Saskatoon, SK S7L6M6		
Phone Hours	3066529119 Thursday: 8:00 AM - 5:00 PM		
	malaug, ada yan adad nin		
Return Details	Saskatoon Airport Dr. Friday, October 19, 2018 @ 12:00 PM		
Date & Time Address	2130 Airport Dr.		
Phone	Saskatoon, SK S7L6M6 3066529119		
Hours	Friday: 8:00 AM - 5:00 PM		
Renter Details			
Name E-mail Address	Marny Dyck m*****k@erac.com		
Phone	******7800		
Corporate Account Details Contract Name	ADEN BOWMAN COLLEGIATE		
Additional Information Cost Center	ADEN BOWMAN COLLEGIATE		
	ADEN DOWNAN COLLEGIATE		
DELIVERY DETAILS			
Address			
	· · · · · · · · · · · · · · · · · · ·		
Collection Information			
Address			
Pricing Details			
Vehicle Class	Kia Rio or similar		
Transmission Type	Automatic		
Estimated Total Due at the Counter			CAD 45.21
Rates Vehicle			
TIME AND DISTANCE Extras		1 DAILY @ CAD 40.73	CAD 40.73
Unlimited Kilometrage Damage Waiver		Included	Included
Damage Waiver			Included
Taxes & Fees			
VLF REC			Included
GOODS AND SVCS TAX (5.0%)			CAD 2.04
PST (6.0%)			CAD 2.44
Estimated Total			CAD 45.21
VIEW / MODIFY / CANCEL			
Need a lift from your place to ours? No problem.			
Just call us and provide your confirmation number and/or account nur	mber. We can pick you up from many convenient locations.		

Toll Pass Available at Pick Up You may be renting or driving in an area with toll roads. We offer optional TollPass products and services al participating locations that allow you to breaze through tolls without stopping to pay cash. Some toll plazas are electronic only and do not offer a cash payment option

Learn more about Toll Pass

Step 2: Select modify a reservation or cancel reservation If **Cancel Reservation** is selected you will receive a cancelation notification email.

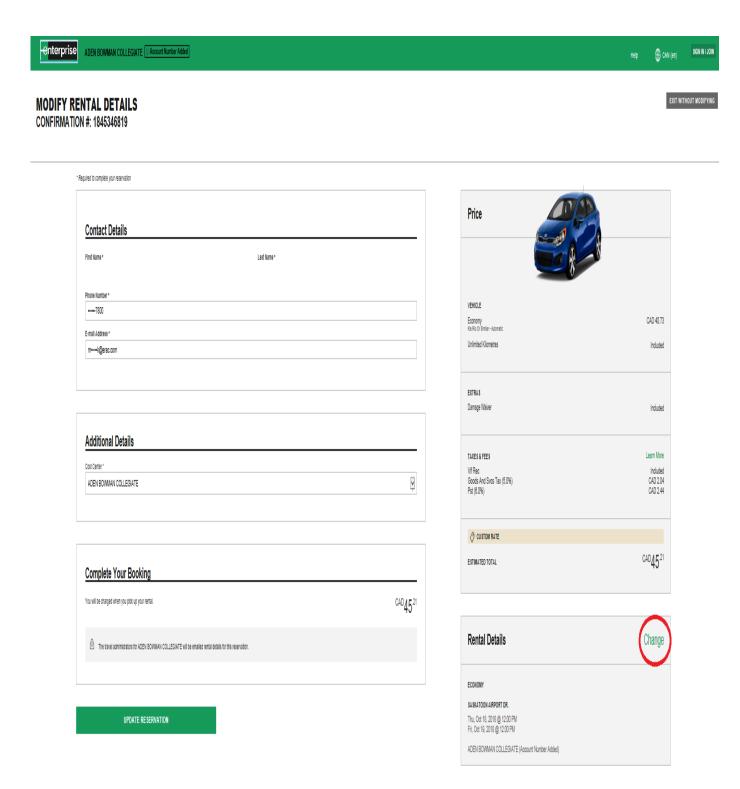
Click on **Modify a Reservation** as show below.

enterprise Aden Bowman	COLLEGIATE	
Return to Homepage RENTAL DETAILS Confirmation Number: 18 CANCEL RESERVATION MODIFY RE	45346819	
PICK-UP Saskatoon Airport Dr.	Date Time Oct 18, 2018 12:00 PM	→ RETURN Saekstoon Airport Dr.
A confirmation email has been se PRINT A SHARE (Thanks for		ing you October 18, 2018.
Rental Details		
RENTER DETAIL \$		
Driver Name:		
E-mail Address:		
Phone Number:		
Age:		25+
ACCOUNT NUMBER		
ADEN BOWMAN COLLEGIATE		
VEHICLE CLASS		
Economy Kie Rio or similar - Automatic For 1.0 - dey(s)CAD 40.73 / dey		CAD 40.73
VEHICLE KILOMETRES		
Unlimited Kilometres		Included
EXTRAS		
Damage Waiver For 1.0 - day(s)CAD 0.00 / day		Included
TAXES & FEES		LEARN MORE ABOUT TAXES AND FEES
VLF REC		Included
GOODS AND SVCS TAX (5.0%)		CAD 2.04
PST (6.0%)		CAD 2.44
ESTIMATED TOTAL		

CUSTOM RATE

Step 3: Review Contact Details

You can change the contact details on this page. Click on Change (see below) to change Rental Details.



Step 4: Review Rental Details

This is the screen to apply changes to the Rental Details.

Click on Update Reservation when you are finished.

You will receive a modification or cancelation notification email.

Change
MODIFY
MODIFY
MODIFY Thu, Oct 18, 2018 @ 12:00 PM Fri, Oct 19, 2018 @ 12:00 PM
MODIFY
?
0

Please see your negotiated contract agreement for rental policies.

Rental Terms

UPDATE RESERVATION