





How to Check Your Multifactor Authentication Readiness



Follow the instructions below to check if you are set up for [multifactor authentication \(MFA\)](#) and the [ServiceNow password reset service](#).

Check MFA Status

1. Sign into <https://mysignins.microsoft.com/security-info> with your Government of Saskatchewan account.
2. This screen will show your current MFA methods:

	Phone	+1 3065-██████	Change	Delete
	Password	Last updated: 14 days ago	Change	
	Microsoft Authenticator Passwordless sign-in	iPhone 12		Delete
	Email	██████████	Change	Delete

3. If you have at least one of the Microsoft Authenticator options below, then you are ready for MFA.

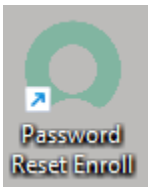
	Microsoft Authenticator (in microsoftAuthenticator) Passwordless sign-in	iPhone XR	Delete
	Microsoft Authenticator (in microsoftAuthenticator) Push multi-factor authentication (MFA)	iPhone XR	Delete

4. If you do not see the options above, you need to add an MFA method, such as the Microsoft Authenticator app. Use the [MFA – How to Enroll in Multifactor Authentication](#) document for a step-by-step process on how to enroll.

*Note displays can change over time so your experience may not match these exact screenshots.

Check ServiceNow Password Reset Status

1. Double click the Password Reset Enroll icon on your desktop:



2. Ensure the questions and answers are populated:

Steps to enroll

Complete the question and answer section below

* Question 1	What was your childhood phone number including area code? (e.g., 000-000-0000)
* Answer 1
* Question 2	What is your spouse's mother's maiden name?
* Answer 2
* Question 3	What are the last 5 of your Social Security number?
* Answer 3

3. If the questions are not filled in, you are not enrolled. Please populate the information and click Submit.
4. If you see this blue bar at the top of the screen, you have also set up Authenticator app for Identity Verification

① Your device was paired successfully and you can use it to verify your identity while resetting your password.

In addition, you can use the device to implement multi-factor authentication with other applications. If you generate a new code and pair the device using the code, the current multi-factor authentication data is replaced.

NOTE: This setup of the Authenticator app **is not the same** as setting up for MFA as described in the above [Check MFA Status section](#).

5. If you do not see the blue bar and would like to set up the Authenticator app for identity verification, click the Authenticator App Verification (Recommended) tab and follow the instructions in the Enrolling in the [Self-Service Password Reset Tool](#) document.

NOTE: Setting up this method allows the Information Technology Division Service Desk to send an MFA prompt to your Authenticator app instead of asking you your security questions. Completing this prompt verifies your identity.

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