

How to Use the Microsoft Authenticator App Offline

1. If you are prompted for multifactor authentication (MFA) and your mobile device does not have cell data or internet, open the Authenticator app on your mobile device. Tap your Government of Saskatchewan account to display the One-time password code. Note this code refreshes every 30 seconds.



WAYS TO SIGN IN OR VERIFY



Passwordless sign-in requests

Sign in without a password.



Passkey



One-time password code


006 623



2. Back on your computer, on the MFA the screen below (or a similar screen), click “I can’t use my Microsoft Authenticator app right now”



Approve sign-in request


 Open your Microsoft Authenticator app and approve the request to sign in.

[can't use my Microsoft Authenticator app right now](#)

[More information](#)

3. On the next screen, click “Use a verification code”

Verify your identity

 Approve a request on my Microsoft Authenticator app

[123](#) Use a verification code


[More information](#)

Are your verification methods current? Check at <https://aka.ms/mfasetup>

Cancel

4. Enter the One-time password code displayed in the Authenticator app and click Verify.

Enter code

 Enter the code displayed in the Microsoft Authenticator app on your mobile device

Code

[More information](#)

Verify