

IBC Cisco Phone Compatible Headsets

Last revised: December 2023

Next review: July 2024

Ministry of SaskBuilds and Procurement

The document below lists the headsets that are compatible with the IBC Cisco phone sets.

Headsets compatible with the IBC Cisco phones

- Beyerdynamic MMX2
- Cisco Headset 500 Series
- Cisco Headset 700 Series
- Creative Sound Blaster Tactic3D Alpha
- Jabra BIZ 2300
- Jabra BIZ 2300 UC Mono
- Jabra Voice 550
- Jabra Evolve 30 II UC Duo
- Jabra Evolve 30 UC Mono
- Jabra Evolve 40
- Jabra Evolve 65
- Jabra Evolve 65 + Link360
- Jabra Evolve 80
- Jabra Evolve 80 UC Duo
- Jabra PRO930 UC
- Jabra Pro 9450
- Jabra Pro 9460 UC Duo
- Jabra Pro 9470
- Jabra UC Voice 750a UC Duo
- Logitech B530
- Microsoft LifeChat LX-3000
- Microsoft LifeChat LX-4000
- Microsoft LifeChat LX-6000
- Plantronics Blackwire C720
- Plantronics Blackwire C520
- Plantronics Savi740
- Sennheiser PC 26
- Sennheiser SC660
- Sennheiser MB Pro 2

Note: The provided list of headsets isn't exhaustive, and many other headsets work with your room or desk device. We recommend that you check with Jabra, Plantronics, and Sennheiser, as they do their own testing.

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Handsets

- Jabra Handset 450
- Plantronics P240

Dongles

You can use some wireless headset models from Cisco, Jabra, and Plantronics when using a USB Bluetooth dongle.

- Cisco 700 USB Adapter
- Plantronics BT300
- Plantronics BT600
- Jabra LINK 360
- Jabra LINK 370

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If you use a hands-free headset with your IBC phone, please ensure it is one of the models listed below. If your headset is not on this list, it may not work with the new phone set and an adapter cable or a new headset may need to be purchased.

SaskBuilds and Procurement, and SaskTel do not support or assist with the purchasing, configuration, and troubleshooting of headsets. If you need assistance to connect your headset, please review the suggestion section below or contact your device's customer support team.

IBC phone models are either the Cisco 8841 or Cisco 8851. They are identical but 8851 has a USB port.

Troubleshooting suggestions

Don't be discouraged if your headset does not connect immediately. Review the suggestions below before purchasing another headset.

Is your headset on this compatible list? Sometimes there is a different letter or number between model numbers. Use the "CTRL + F" button to search this list for your exact model number.

Try a different channel. Many users have successfully paired their headsets once they set the device to the "B" or "D" channel.

Use an adapter. Your headset may require an adapter to connect to the Cisco phone. Check the manufacturer's website for additional information. Or is there a forgotten adapter in your desk drawer or device packaging that will work?

Ask a coworker. If a work colleague has a similar headset, ask them to show you how they connected their headset. Tap into your colleague's expertise!

Try connecting your headset to the headset jack. There is a designated headset jack located on the back of your device. Some users have successfully paired their headsets using this jack instead of the USB port.

