

OUR COMMITMENT TO EXCELLENCE

Dedicated to service excellence, we demonstrate innovation, collaboration and transparency, practice effective and accountable use of resources and promote engagement and leadership at all levels.

OUR CORE VALUES IN ACTION

To Show Respect and Integrity We:

- Speak truthfully
- Communicate clearly and consistently
- Value all opinions
- Listen to others
- Keep commitments

To Serve Citizens We:

- Understand the needs of those we serve
- Continuously improve
- Consult and engage
- Reduce barriers to access
- Exceed expectations

To Practice Excellence and Innovation We:

- Invest in employee development
- Create a supportive environment to encourage new ideas
- Take responsible risks
- Strive to be the best
- Celebrate success
- Are accountable
- Consider safety in all we do

To Act As One Team We:

- Work collaboratively
- Speak with one voice
- Are supportive of one another
- Share knowledge, information and resources
- Are inclusive