



Mental Health Support for Indigenous Peoples

Land Acknowledgment:

We would like to acknowledge the lands on which we live and work, and the people who have cared for it since time immemorial. We do this to reaffirm our commitment and responsibility in improving our own understanding of local Indigenous Peoples and their cultures. From coast to coast to coast, we acknowledge the ancestral and unceded territory of all First Nations, Métis and Inuit who call this land home.

Kii, by CloudMD, is committed to providing Mental Health support to Indigenous Peoples in a manner that is culturally responsive and respectful of the diverse backgrounds and ways of knowing across communities. We recognize that the best type of support comes from members of the Indigenous community.

To Access Elder/Knowledge Keeper Services:

- Contact Kii by CloudMD by phone at 1-833-399-3418.
- An Intake Nurse Care Coordinator will collect your information, review the intake process and provide you with the required service forms to complete.
 - If you have a preferred Elder/Knowledge Keeper, please share this during intake. If not, Kii will endeavor to connect you with a local resource to assist in finding an Elder/Knowledge Keeper or Elder's Helper.
 - If there is a significant waiting period to connect with an Elder/Knowledge Keeper or Elder's Helper, Kii will offer to connect you to a counsellor with a lived experience to support you in the interim.
- Connect with your Elder/Knowledge Keeper or Elder's Helper, including providing the gift/honorarium.
- Submit the services forms to Kii when you have completed your time with an Elder/Knowledge Keeper or Elder's Helper.
- Kii will process the services form and reimbursement will be provided directly to you.



Kiihealth.ca

1-833-399-3418

24 HOURS A DAY ANYWHERE IN NORTH AMERICA

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