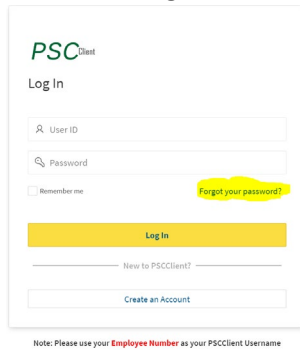


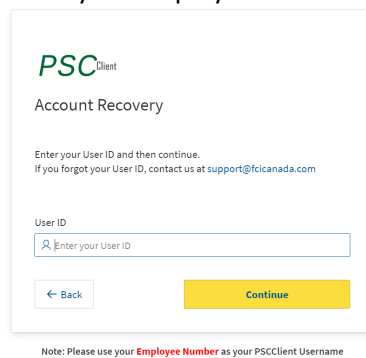
Password Reset for PSC Client

1. Click the “Forgot Password” link from the login page.



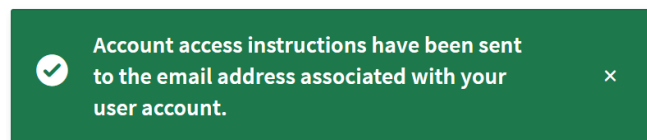
The screenshot shows the PSC Client login interface. At the top is the PSC Client logo. Below it is the 'Log In' heading. There are two input fields: 'User ID' and 'Password'. A 'Remember me' checkbox is present, and a yellow highlight is placed over the 'Forgot your password?' link. Below the input fields is a yellow 'Log In' button. At the bottom, there is a 'New to PSCClient?' section with a 'Create an Account' button. A note at the very bottom states: 'Note: Please use your Employee Number as your PSCClient Username'.

2. Enter your Employee Number (User ID) and select ‘Continue.’



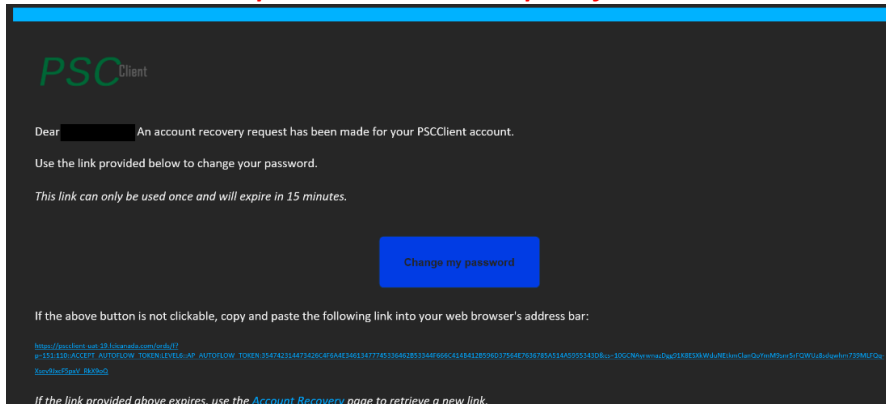
The screenshot shows the PSC Client Account Recovery page. It features the PSC Client logo and the heading 'Account Recovery'. The text reads: 'Enter your User ID and then continue. If you forgot your User ID, contact us at support@fcicanada.com'. There is an input field for 'User ID' with a placeholder 'Enter your User ID'. Below the input field are two buttons: a 'Back' button and a yellow 'Continue' button. A note at the bottom states: 'Note: Please use your Employee Number as your PSCClient Username'.

3. After selecting Continue, this message will appear.



4. Follow the instructions on the email.

Please note that the password reset will expire after 15 minutes. It is only valid for a certain amount of time.



Note: If the email is not available in the inbox folder, please check your junk email folder.

If you have issues with resetting your password. please contact the HRSC at hrsc@gov.sk.ca.